

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 12/28/2012
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155781		X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____		X3) DATE SURVEY COMPLETED 11/30/2012	
NAME OF PROVIDER OR SUPPLIER MORNINGCREST NURSING AND MEMORY CARE CENTER				STREET ADDRESS, CITY, STATE, ZIP CODE 915 S 27 ST SOUTH BEND, IN 46615			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
F0000	<p>This visit was for the Investigation of Complaint IN00118500. This visit resulted in a partially extended survey-Substandard Quality of Care.</p> <p>Complaint IN00118500-Substantiated. No deficiencies related to the allegations are cited.</p> <p>Unrelated deficiency cited.</p> <p>Survey date: November 29, 2012 Extended survey date: November 30, 2012</p> <p>Facility number: 012199 Provider number: 155781 AIM number: 200989880</p> <p>Survey team: Janet Adams, RN</p> <p>Census bed type: SNF: 12 SNF/NF: 8 Total: 20</p> <p>Census payor type: Medicare: 2 Medicaid: 8 Other: 10</p>			F0000			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>Total: 20</p> <p>Sample: 6</p> <p>This deficiency reflects state findings cited in accordance with 410 IAC 16.2.</p> <p>Quality review completed on December 6, 2012 by Janelyn Kulik, RN</p>						

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F0323 SS=F	<p>483.25(h) FREE OF ACCIDENT HAZARDS/SUPERVISION/DEVICES The facility must ensure that the resident environment remains as free of accident hazards as is possible; and each resident receives adequate supervision and assistance devices to prevent accidents.</p> <p>Based on observation, record review, and interview, the facility failed to ensure the resident environment remained free of hazards and adequate supervision was provided related to water temperatures above the required 100-120 degrees Fahrenheit levels. The facility also failed to ensure the water temperatures were monitored on a routine basis and after observations of elevated water temperatures. This deficient practice had the potential to affect 20 of 20 residents residing in the facility. (Residents #B, #C, #D, #E, #F, #G, #H, #J, #K, #L, #M, #N, #P, #Q, #R, #S, #T, #U, #V, and #W.)</p> <p>Findings include:</p> <p>On 11/29/12 at 10:00 a.m., the water temperatures in resident's room were checked with the facility Administrator. The water temperatures were as follows: Room 101: 122.4 degrees Fahrenheit Room 102: 123.4 degrees Fahrenheit</p>		F0323	<p>There were no residents affected by the elevated water temperatures. All staff were informed of the elevated temperatures and were instructed to monitor resident bathrooms and the shower room to ensure residents would not use the water unattended. After further adjustment of the valve on the water heater, the temperature of the water was within the required 100-120 degrees fahrenheit. An inservice was held on 11/30 to review water temperatures. Staff were instructed on how to monitor water temperatures including procedures to follow if temperatures were not within the required range. The Maintenance Supervisor was instructed to take daily temperatures to ensure temperatures remained within the required range. The mixing valve on the water heater was replaced on 12/6/2012. Water temperatures were adjusted and remained within the required range. Water temperatures will be taken and recorded daily by the Maintenance Supervisor or designee for two weeks to ensure proper temperatures. The Administrator will review the water</p>		12/01/2012	

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	<p>Rooms 103 and 104 (shared bathroom): 124.9 degrees Fahrenheit</p> <p>Rooms 105 and 106 (shared bathroom): 125.4 degrees Fahrenheit</p> <p>Rooms 108 and 109 (shared bathroom): 121.4 degrees Fahrenheit</p> <p>Rooms 110 and 111 (shared bathroom): 124.8 degrees Fahrenheit</p> <p>The facility Water Temperature logs were reviewed. Water temperatures were recorded on the following dates: 9/4/12 9/11/12 9/17/12 9/24/12 10/1/12 10/8/12 10/15/12 10/22/12 11/16/12- only temperatures recorded were for the public restroom, shower, and kitchen. The temperatures recorded for the above were as follows: Public bathroom- 122.0, Kitchen 115.1, and Shower: 122.0</p> <p>11/16/12- recheck recorded as follows: Room 104- 115.7 degrees Fahrenheit Room 105- 117.2 degrees Fahrenheit</p>		<p>temperature logs daily to verify temperatures are within the required range and those results will be reported to and reviewed weekly by the Quality Assurance team. Once the Quality Assurance team determines the temperatures are within the required range for two weeks, then the temperatures will be taken and recorded weekly. The Quality Assurance team will review the water temperature logs during the quarterly meeting to ensure the temperatures are in range and taken consistently on a weekly basis. The Quality Assurance team will then decide whether on-going monitoring from the team is required. The Maintenance Supervisor or designee will take water temperatures and record them on a weekly basis to ensure they are within the required range. The Administrator will review the logs weekly to ensure water temperatures are taken and recorded as well as remain within the required range of 100-120 degrees Fahrenheit. Monitoring of the water temperature logs is on-going. The Maintenance Supervisor and Administrator are responsible to monitor to ensure compliance.</p>				

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	<p>Room 102- 110.2 degrees Fahrenheit Public restroom- 116 degrees Fahrenheit Shower- 115.2 degrees Fahrenheit Room 112- 118 degrees Fahrenheit Kitchen- 115.1 degrees Fahrenheit No further water temperatures were recorded between 11/17/12 and 11/29/12.</p> <p>The policy titled "Maintenance Schedules" was reviewed on 11/29/12 at 11:15 a.m. There was no date on the policy. The policy was received from the facility Administrator and identified as current. The policy indicated the Maintenance Director was responsible for developing and maintaining a schedule of maintenance services to assure the buildings, grounds, and equipment were maintained in a safe manner.</p> <p>The policy titled "Maintenance Policy" was reviewed on 11/29/12 at 11:15 a.m. There was no date on the policy. The policy was received from the facility Administrator and identified as current. The policy indicated water temperatures were to be measured and recorded to ensure they do not exceed 120 degrees Fahrenheit.</p> <p>When interviewed on 11/29/12 at 10:05 a.m., the facility Administrator indicated she noted the water temperature felt elevated on 11/28/12 when she used the</p>						

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	<p>water in the Public bathroom. The Administrator indicated she did not take any water temperatures at that time. The Administrator indicated she checked the water tank and the temperature "was above the line" which meant it was higher then required and she turned the temperature down at that time.</p> <p>When interviewed on 11/29/12 at 10:20 a.m., the facility Administrator indicated approximately a week or two ago on 11/16/12 she had noticed the water was hot to touch and notified the Maintenance Supervisor. The Administrator indicated she did not take any water temperatures at that time. The Administrator indicated when the Maintenance Supervisor came to the facility the temperatures were initially high and the Maintenance Supervisor adjusted them on that day and reported the problem had been fixed . The Administrator indicated she did not view any water temperature logs at that time. The Administrator indicated she was not aware of any water temperatures being taken after 11/16/12 to monitor the water temperatures.</p> <p>When interviewed on 11/29/12 at 12:00 p.m., the Maintenance Supervisor indicated he had been working at the facility for approximately three weeks. The Maintenance Supervisor indicated he</p>						

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	<p>was called by the Administrator a few weeks ago and it was reported to him the water temperatures were elevated. He indicated he came to the facility on that day and checked some water temperatures and one temperature was noted to be 120.9 degrees Fahrenheit. He indicated he checked temperatures in all the resident rooms at that time and the highest temperature he could recall in a room was 121.9 degrees Fahrenheit. The Maintenance Supervisor indicated he did check the equipment in the basement and turned the valve down to lower the water temperature. He indicated he rechecked the temperatures after the adjustment and the water temperatures were between 115 - 118 degrees Fahrenheit. The Maintenance Supervisor indicated he had not checked any water temperatures at this facility since 11/16/12. The Maintenance Supervisor also indicated the facility Administrator called him yesterday and reported the temperatures were high and she had turned down the temperature. He indicated he was at the facility on 11/28/12 due to a power outage and he did not check any water temperatures then. The Maintenance Supervisor indicated water temperatures were required to be checked once a week and this was not completed between 10/22/12 and 11/16/12.</p>						

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	3.1-45(a)(1) 3.1-45(a)(2)						